



Kamalii
Foster Family Agency

**2017 Survey
Results Summary**

Date of Report: 10/5/2017

Table of Contents

SECTION I: SURVEY OVERVIEW	3
SECTION II: HOW THE SURVEY WAS CONDUCTED	4
SECTION III: DESCRIPTION OF SURVEY SAMPLES	5
SECTION IV: INTERPRETATION OF RESULTS	6
2016 Employee Satisfaction Survey	6
2016 Foster Family Survey and Feedback Form	8
2016 Client Survey	9
2016 County Stakeholder Survey	9
SECTION V: CONCLUSIONS	11
Exhibit A	12

SECTION I: SURVEY OVERVIEW

This report summarizes the results from four of the Kamali'i Foster Family Agency 2017 Surveys. Surveys were conducted in the form of an Employee Satisfaction Survey, Foster Family Survey and Feedback Form, Client Survey and County Stakeholder Survey. Surveys were conducted to assess overall employee satisfaction as well as service satisfaction from Certified Foster Parents and Clients. A survey was also conducted with County Social Workers who currently had clients in care. The report is intended to provide an overview of the surveys taken and allow for the agency to see areas of strength and areas that are in need of improvement. Results of the survey will be shared with Kamali'i Foster Family Agency Board Members and Agency staff so that results can be discussed and concerns adequately addressed. Results will also be made public on the Agency's website for viewing by all participants and public entities that wish to view the written report.

SECTION II: HOW THE SURVEY WAS CONDUCTED

The surveys were administered at different times by Kamali'i Foster Family Agency from March 6, 2017 thru July 26, 2017. The initial survey conducted was the Foster Family Survey and Feedback Form. This survey was mailed to each certified foster family with a request to return the survey to the agency by July 26th. Agency Social Workers were also provided with a copy of the form to take to their assigned home to encourage foster parents to be on the lookout for the mailed survey and to encourage their participation. The items were designed to evaluate overall satisfaction with: Support, Communication, Connectedness, and Advocacy.

The second survey conducted was conducted via mail and fax to survey County Social Workers who currently have children/youth in placement with Kamali'i Foster Family Agency certified/approved homes. All County Workers with children/youth in placement were either mailed or faxed copies of the survey accompanying youth assessment reports. Survey items were centered on program service and included Agency Social Worker availability and quality report writing/information. The survey for County Social Workers (Stakeholders) began on May 1, 2017 and ran through June 5, 2017.

Thirdly the clients placed with Kamali'i Foster Family Agency over the age of 6 were surveyed via a verbal questionnaire by their assigned Agency Social Worker. Surveys were distributed to each Agency Social Worker to conduct with their individual client. Questions pertaining to their ability to reach their social worker, feeling safe in their current home, participation in treatment planning, and cultural/ethnic background being acknowledged were asked. Youth who are of age to participate in the Agency Independent Living Skills Program (ILP) were asked of their opportunity to participate.

The final survey was the Employee Satisfaction Survey whereby an invitation to participate in the survey was sent out by e-mail to all full-time staff which included Agency Social Workers, Supervising Social Workers, Foster Parent Coordinator, and Agency Bookkeeper. A communication campaign, including voice and email notices was launched to encourage staff participation and notify all employees about the survey. The items were designed to evaluate success in four essential areas: Job Performance, Job Quality, Leadership Commitment and Accessibility, and overall Job Satisfaction.

SECTION III: DESCRIPTION OF SURVEY SAMPLES

The Foster Family Survey and Feedback Form was mailed out to all 53 certified foster families on March 6, 2017 and the survey/feedback forms were accepted up until April 24, 2017. Survey/Feedback forms were sent out in both English and Spanish for those families identified as dominant in one language or the other. Of the 53 foster families that survey/feedback forms were mailed to 13 responses were received for an overall response rate of 24.52%.

Stakeholder surveys provided to County Social Workers via mail and fax survey resulted in a 13.20% response rate. Of the 53 County Social Workers that were provided survey forms 7 responses were received. Surveys mailed or faxed to County Social Workers began on May 1, 2017 and concluded on June 5, 2017.

Client Surveys were distributed to Agency Social Workers on April 17, 2017 and collected over a three week period ending on May 8, 2016. Of the 90 children/youth in placement 24 responses were returned for an overall response rate of 15.55%. 10 of the respondents were under the age of 6 and were excluded from the overall survey results due to their age and understanding of the survey questions. Of the 14 accepted responses 7 were between the ages of 6-12 and 7 between the ages of 13-18.

The Employee Satisfaction Survey was emailed to 11 full-time employees of Kamali'i Foster Family Agency. Withheld from participation in the survey were the Program Director and Agency Administrator as their input was figured to be biased and not a true representation of employees overall satisfaction. Employees were provided with the Survey on July 10, 2017 and 9 of the 11 employees had responded by July 26, 2016 for an overall response rate of 81.81%.

SECTION IV: INTERPRETATION OF RESULTS

2017 Employee Satisfaction Survey

Kamali'i Foster Family Agency's response rate for the Employee Satisfaction Survey was encouraging given 81.81% of eligible employees responded to the survey. This is the second year that employees have been surveyed therefore following are some comparisons from the previous year as well as the results from the current year.

- 6 of the 9 employee respondents (66.7%) strongly agreed that they feel encouraged to come up with new and better ways of doing things compared to 55% the previous year. 22.2% (2 of 9) agreed that they feel encouraged to come up with new and better ways of doing things and 1 respondent (11.1%) somewhat agreed. Last year's survey had 2 respondents disagreeing that they feel encouraged to come up with new and better ways of doing things whereas this year there were no responses in disagreement.
- 55.6% of employees surveyed strongly agreed that their work gives them a feeling of personal accomplishment. 33.3% agreed that their work gives them a feeling of personal accomplishment and 11.1% somewhat agreed that their work gives them a feeling of personal accomplishment. These results were very similar to responses received from the previous year.
- 44.4% of the employees that responded to the survey strongly agreed that they have the tools and resources to do their jobs well. This is an increase from last year's survey whereby 27% of employees strongly agreed that they have the tools and resources to do their jobs well. 44.4% of employees agreed that they have the tools and resources to do their jobs well and 11.1% somewhat agreed.
- When asked if employees felt that on the job they have clearly defined quality goals 33.3% of employees surveyed strongly agreed and 66.7 % agreed.
- 33.3% of employees surveyed strongly agreed that the organization does an excellent job of keeping employees informed about matters affecting them this is a decrease from 55% of employees surveyed the previous year. 66.7% of employees agreed that the organization does an excellent job of keeping employees informed about matter affecting them. There were no responses in the somewhat agreed or disagreed response categories compared to 18% responding somewhat agreeing and 9% responding disagreed the previous year.
- Asked when a customer is dissatisfied, I can usually correct the problem to their satisfaction 44.4% of employees surveyed reported that they strongly agree, 33.3% reported that they agreed, 22.2% reported that they somewhat agreed.
- When asked if employees understood why it is so important for Kamali'i FFA to value diversity (to recognize and respect the value of differences in race, gender, age, etc.) 8 of the 9 employee respondents stated that they strongly agreed and 1 respondent stated that they agreed.
- 44.4% of employees surveyed reported that they strongly agreed that their job makes good use of their skills and abilities, 44.4% agreed while 11.1% stated that they somewhat agreed.

This was an improvement from the previous year's survey whereby 9% of responses stated that they disagreed.

- 5 of 9 employees surveyed strongly agreed that their supervisor visibly demonstrates a commitment to quality, 2 of 9 agreed and 2 of 9 somewhat agreed. This was a marked improvement from the previous survey conducted whereby, 9% of respondents disagreed and 9% strongly disagreed.
- When asked if their supervisor is accessible to them when needed 7 of the 9 (77.8%) of the respondents strongly agreed and 2 of 9 (22.2%) agreed. Again this was an improvement from the previous survey whereby 46% strongly agreed, 27% agreed, 9% somewhat agreed, 9% disagreed and 9% strongly disagreed.
- 66.7% of employees surveyed strongly agreed that the Agency Administrator visibly demonstrates a commitment to quality, 22.2% agreed and 11.1% somewhat agreed. This is an improvement from the previous survey in which 18% of employees surveyed strongly agreed that the Agency Administrator visibly demonstrates a commitment to quality, 46% agreed and 36% somewhat agreed.
- 8 of the 9 employees responding to the survey felt that the Agency Administrator is accessible to them when needed compared to 46% of employees the previous year. 1 of 9 employees responded that they somewhat agreed. This too is a significant improvement from the previous year when 27% of the respondents agreed and 18% disagreed.
- 8 of the 9 employees surveyed strongly agreed that the Program Director visibly demonstrates a commitment to quality whereas 1 of 9 agreed. These results are consistent with the previous year's responses.
- When asked if the Program Director is accessible to them when needed 88.9% of employees surveyed responded that they strongly agreed and 11.1% responded that they agreed. Results from the 2016 employee survey reported that 73% of employees strongly agreed, 18% agreed and 9% somewhat agreed.
- 4 out of 9 surveyed respondents reported that they strongly agree that they are satisfied with the information that they receive from management about what is going on within the organization. 5 of 9 respondents reported that they agreed. This was an improvement from last year in that 27% of respondents reported that they somewhat agreed.
- When asked how satisfied they are with their involvement in decisions that affect their work 33.3% of employees responded that they strongly agreed, 55.6% that they agreed and 11.1% that they somewhat agreed. Compared to last year's survey whereby 9% of respondents disagreed and 9% strongly disagreed.
- With similar results from the previous year 55.5% of employees surveyed strongly agreed that considering everything, they were satisfied with their job, 22.2% agreed and 22.2% somewhat agreed.
- 33.3% of employees strongly agreed that they are satisfied with their opportunity to grow within the organization, 22.2% agreed, 33.3% somewhat agreed and 11.1% disagreed. Results from the previous year's survey produced very similar responses.

2016 Foster Family Survey and Feedback Form

Foster Family Survey and Feedback Forms were provided to all 48 agency foster/resource families to evaluate overall satisfaction with: Support, Communication, Connectedness, and Advocacy. This year's response rate was 27% down from 43.33% the previous year.

- 69% of foster/resource families responding to the survey reported that they are completely satisfied with their families overall experience as a foster family (65% in 2016), 31% reported that they are often satisfied in their response (27% in 2016).
- 85% of foster/resource families responding to the survey reported that they are completely satisfied with the support they as the foster/resource parent have received from their FFA worker overall, 15% reported that they are often satisfied. 2016's results showed that 58% were completely satisfied, 31% often satisfied, 7% providing a neutral response, and 4% reporting being somewhat satisfied.
- When families were asked "how satisfied are you with the support you and your family (parents, children and other family members, etc.) have received from your FFA Worker in the past 6 months? 84% of foster/resource families reported that they are completely satisfied (62% in 2016) 8% reported that they are often satisfied (27% in 2016), and 8% reported a neutral response (7% in 2016).
- 84% of foster/resource families responding to the survey reported that they are completely satisfied with the amount and quality of communication they have with their FFA worker, 8% reported that they are often satisfied, and 8% reported a neutral response. In 2016 65% of surveyed respondents reported complete satisfaction with 23% reporting that they were often satisfied.
- When asked how satisfied families are with how connected they feel to Kamali'i Foster Family Agency as a whole 62% reported that they were completely satisfied, 15% that they were often satisfied and 15% reported a neutral response and 8% reported a somewhat satisfied response. Similar responses were received in the previous year's survey with corresponding percentages.
- 69% of foster/resource families responding to the survey reported that they are completely satisfied with the communication with agency staff (i.e. issues with monthly checks; calling the administrators for assistance; etc.) (72% in 2016), 23% reported being often satisfied (16% in 2016), 8% reporting somewhat satisfied. In 2016 8% of respondents reported neutral satisfaction and 4% feeling rarely satisfied.
- 77% of foster/resource parents responding to the survey reported that they are extremely likely to recommend a friend or family member interested in becoming a foster parent to Kamali'i Foster Family Agency and 15% reported that they were somewhat likely. 8% of foster/resource parents reported that they were somewhat unlikely to recommend a friend or family member. This is significantly lower than the 95% of respondents in 2016 reporting that they would be extremely likely to recommend and family or friend to become a foster/resource parent.
- When asked how likely they are to volunteer to assist with agency events 31% stated that they were extremely likely (28% in 2016), 23% reported that they are somewhat likely

(48% in 2016), 23% reported that they were neutral (12% in 2016), 8% stated that they were somewhat unlikely. In 2016 4% reported that they were highly unlikely to volunteer to assist with agency events.

- 92% of foster/resource parents responding to the survey reported they feel extremely likely that they acknowledge, support, and respect the cultural/ethnic background of the children/youth in their care. 8% reported that they feel somewhat likely (new survey question for 2017).

2016 Client Survey

Kamali'i Foster Family Agency conducted a verbal survey of all clients aged 6 and up and received a 15.55% response rate. Following are some comparisons from the previous year as well as the results from the current year.

- 100% of participating clients surveyed reported that they are able to reach their Agency Social Worker if needed compared to 98% of participants in 2016.
- 100% of clients surveyed in 2017 and 2016 reported that they feel safe in their current foster home.
- 100% of respondents reported that they help in the planning of both short and long term goals compared to 96% of the respondents in 2016.
- 13 of the 14 responses received reported that their cultural/ethnic background is acknowledged and respected where as one response was received stating that they didn't feel respected culturally. This is similar to the 2016 responses whereby 98% of clients surveyed reported that their cultural / ethnic background is acknowledged and respected, while 2% reported not feeling that their cultural /ethnic background is acknowledged and respected.
- Of those clients 13 years of age and older 67% stated that they are afforded the opportunity to participate in the Kamali'i Foster Family Agency ILP Program and 33% stated that they were not afforded the opportunity to participate.

2016 County Stakeholder Survey

Kamali'i Foster Family Agency received a 13.20% response rate from County Social Workers who were provided with survey forms via mail and fax. Of the 53 County Social Workers that were provided with survey forms 7 responses were received. This is the second year Kamali'i Foster Family Agency has conducted surveys therefore following are some comparisons from the previous year as well as the results from the current year.

- 100% of County Social Workers who responded reported knowing who their Agency Social Worker was.
- When asked if they are able to contact the FFA Social Worker when needed 100% of County Social Workers who responded reported that they are able to do so.
- 100% of County Social Workers who responded stated that the FFA Social Worker provides them with monthly updates regarding their clients (71% in 2016).

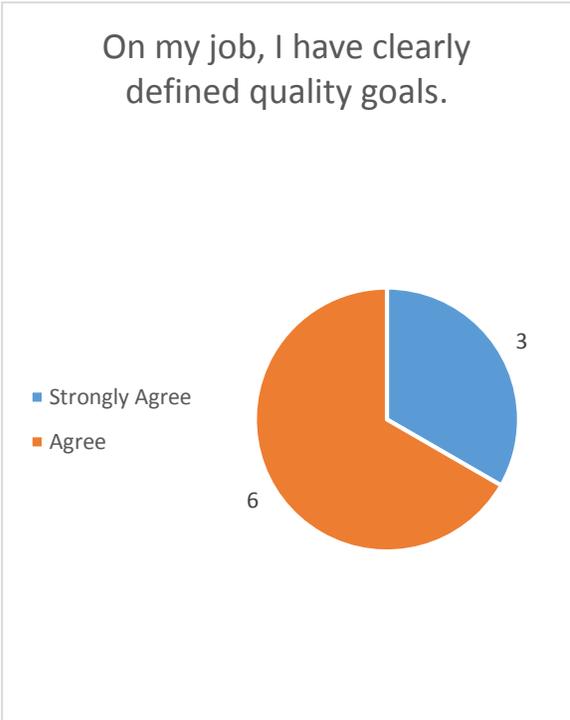
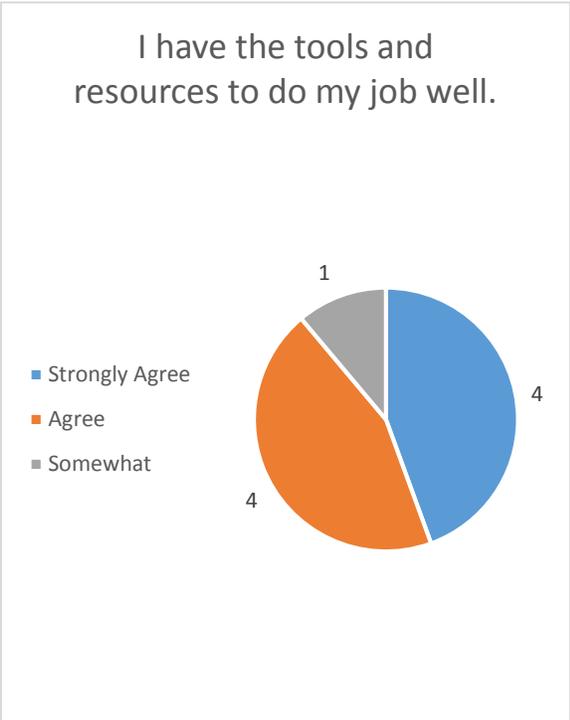
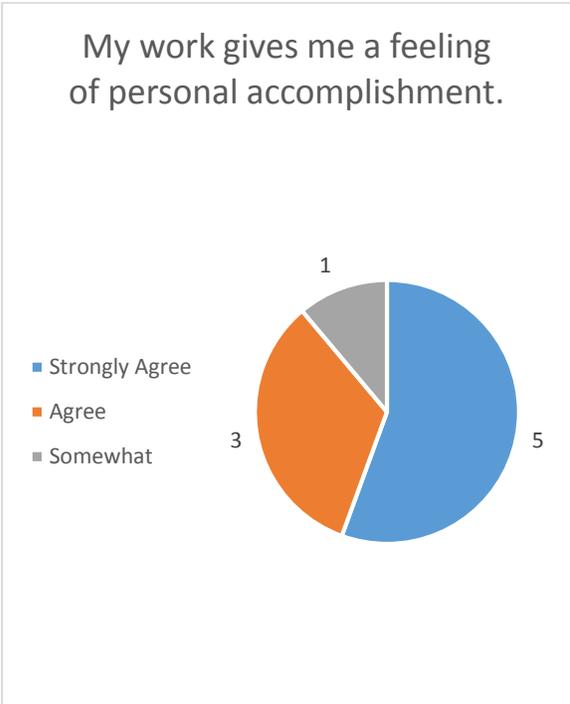
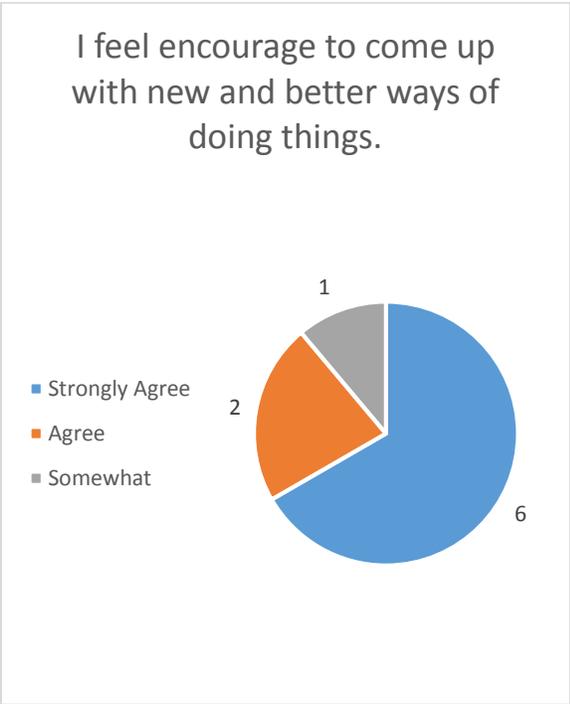
- 100% of County Social Workers who responded reported that they receive their Initial and Quarterly Reports in a timely manner.
- 100% of County Social Workers who responded reported that the reports received are individualized and provide all necessary information needed.

* See **Exhibit A** for Survey Pie Charts

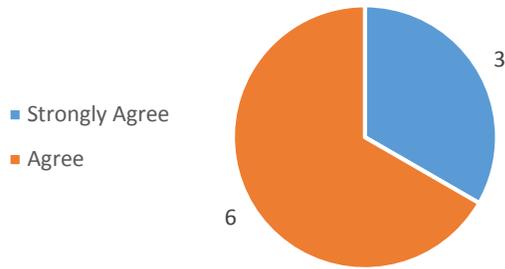
SECTION V: CONCLUSIONS

The 2017 surveys provided by Kamali'i Foster Family Agency did not have as much overall participation across all platforms with the exception of County Social Worker participation being slightly up from 2016 (81.81% of eligible staff, 24.52% of foster/resource families, 15.55% of eligible clients and 13.20% of County Social Workers). In comparison to the percentages received in 2016 the overall satisfaction in services provided by Kamali'i Foster Family Agency with foster/resource parents, clients and stakeholders has increased. Survey results will continue to help set the direction for further improvement at Kamali'i Foster Family Agency. The low participation rates received from foster/resource parents may be due to similarity between 2016 and 2017 surveys or that this year's survey did not include a self-addressed envelope for return responses. The low participation rate received from client surveys is directly correlated to distribution and follow through with Agency Social Workers to have the surveys completed and submitted in a timely manner. The low number received by County Social Workers was to be expected given their time restraints however it was thought that a survey provided via mail and fax with quarterly reports would yield higher results than the one conducted via telephone in 2016. Kamali'i Foster Family Agency will share the results of all surveys with staff, foster families, stakeholders and the public via hardcopies and access from the agency website.

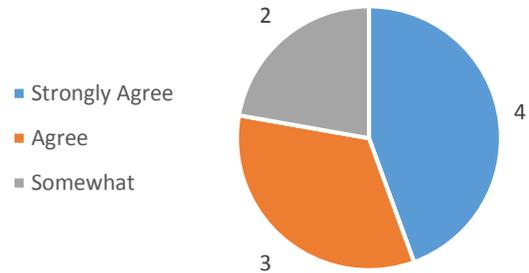
2017 Employee Satisfaction Survey Results Summary



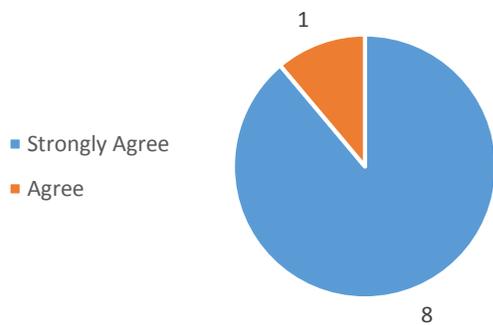
The organization does an excellent job of keeping employees informed about matters affecting us..



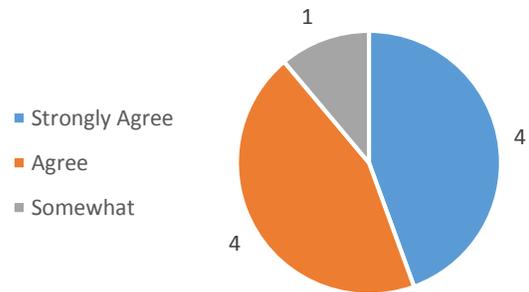
When a customer is dissatisfied, I can usually correct the problem to their satisfaction.



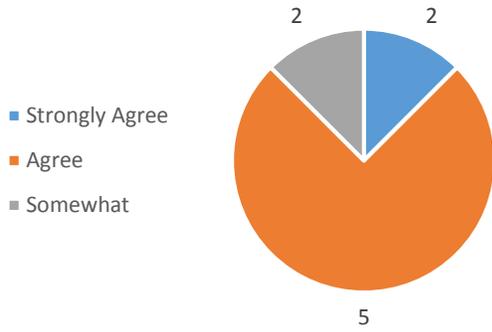
I understand why it is so important for Kamali'i FFA to value diversity.



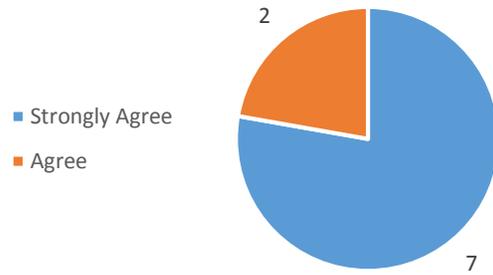
My job makes good use of my skills and abilities.



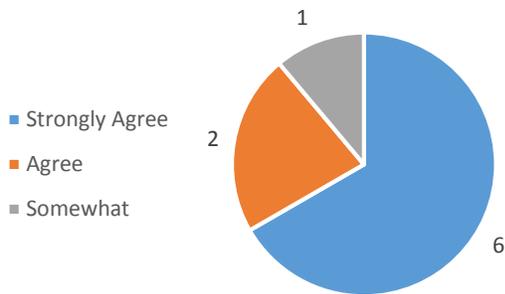
My supervisor visibly demonstrates a commitment to quality.



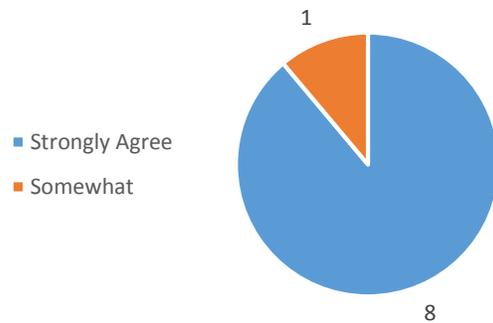
My supervisor is accessible to me when needed.



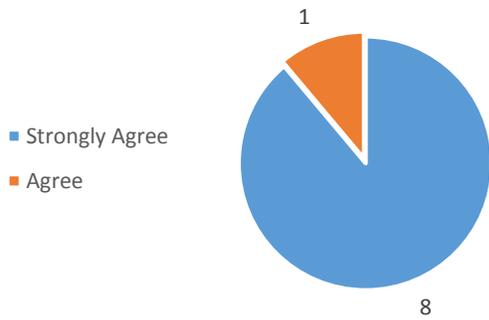
The Agency Administrator visibly demonstrates a commitment to quality.



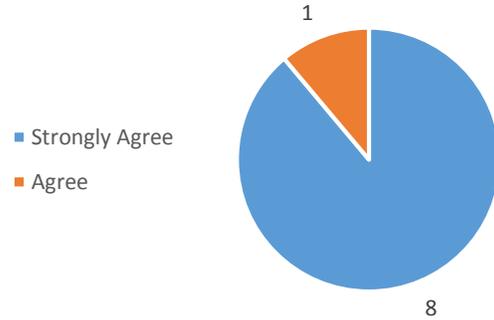
The Agency Administrator is accessible to me when needed.



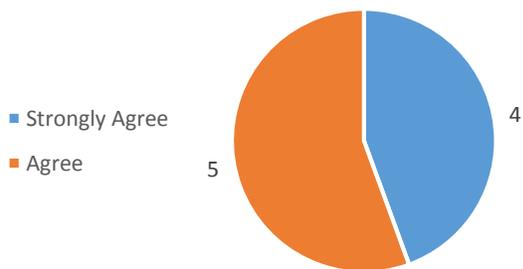
The Program Director visibly demonstrates a commitment to quality.



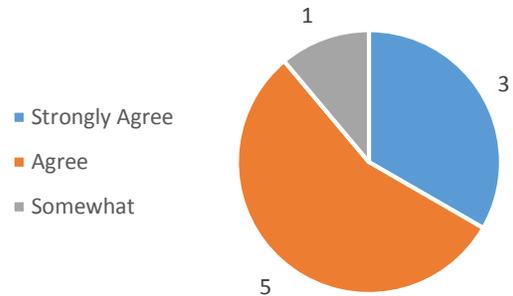
The Program Director is accessible to me when needed.

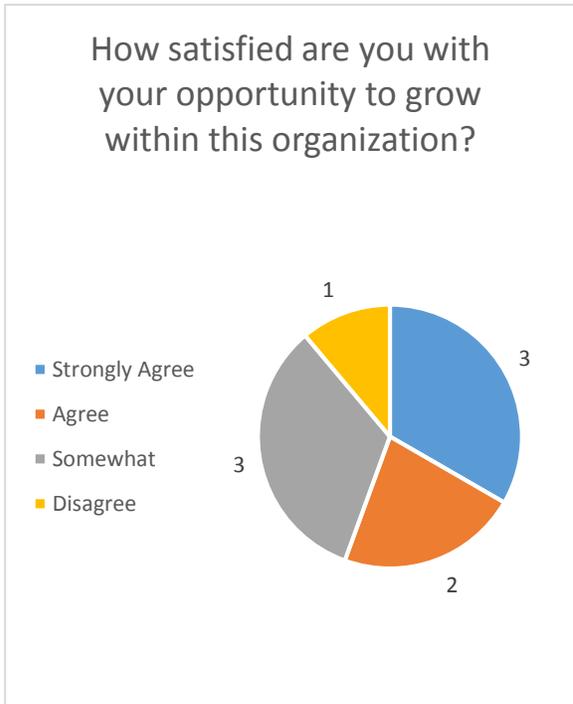
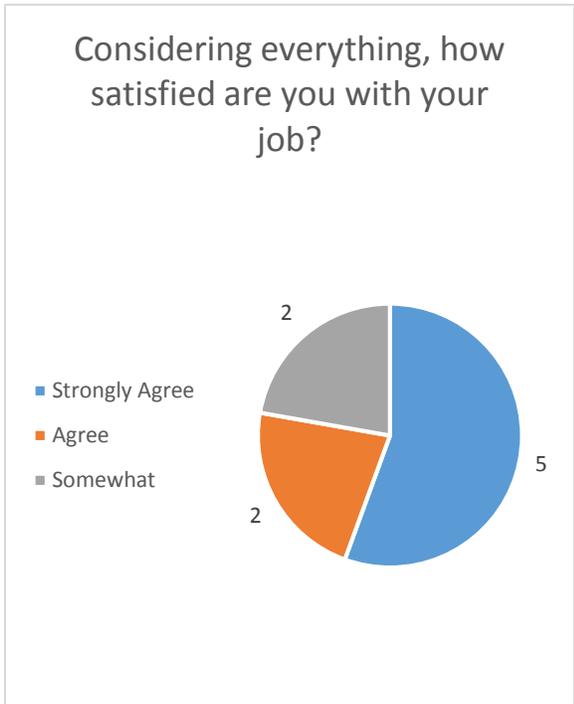


How satisfied are you with the information that you receive from management on what is going on within the organization?



How satisfied are you with your involvement in decisions that affect your work?





What suggestions do you have for the improvement of Kamali'i Foster Family Agency?

Possible Re-organization of job roles and duties.

I suggest that the agency continue to have an open communication with their staff of update information that is received from the county and state. The training classes offered to staff, are very appreciated.

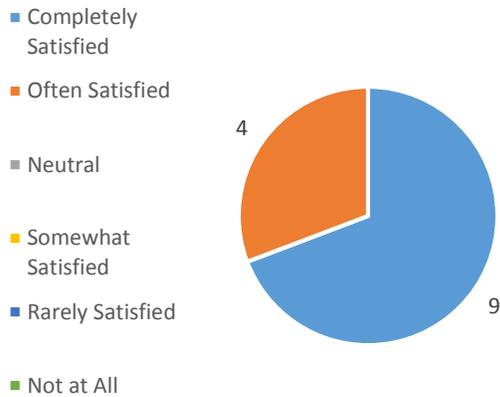
Opportunities for workers to include reimbursement for mileage when transporting children to/from meetings, court hearings, etc.

What other issues not included in this survey need to be addressed within the organization?

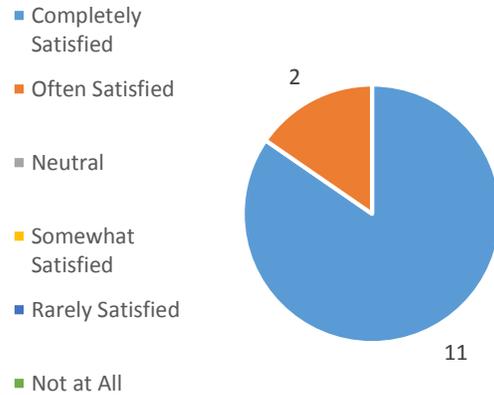
None at this time.

2017 Foster Family Survey and Feedback Form Summary

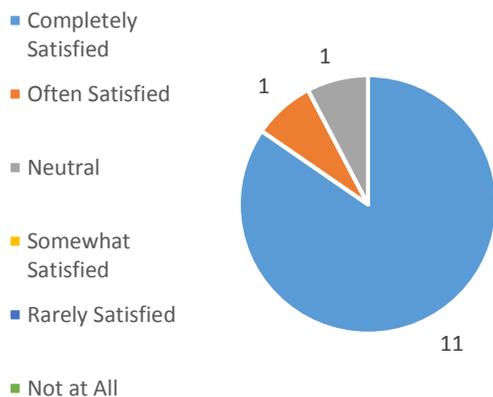
How satisfied are you with your families overall experience as a Foster/Resource family?



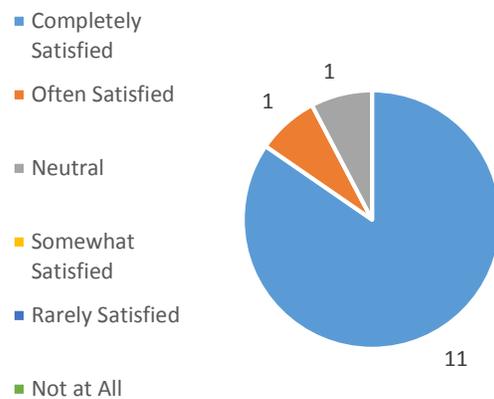
How satisfied are you with the support you as the Foster/Resource parent have received from your FFA Worker overall?



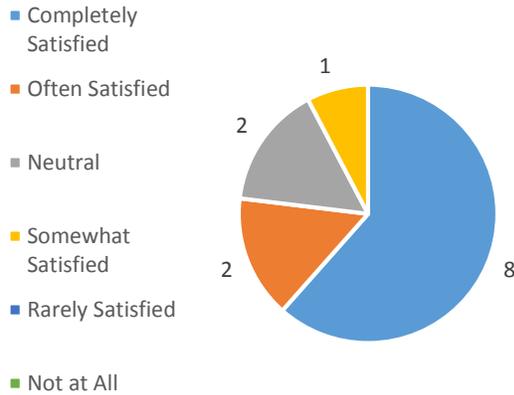
How satisfied are you with the support you and your family (parents, children, other family members, etc.) have received from your FFA Worker in the past 6 months?



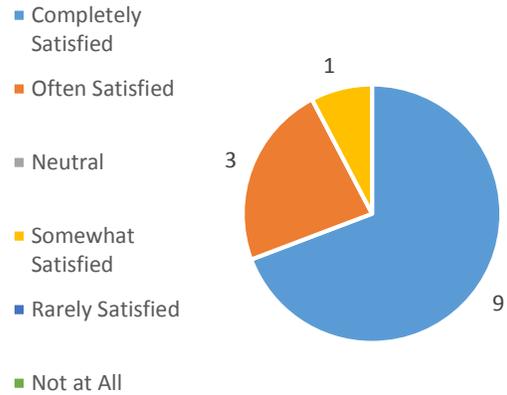
How satisfied are you with the amount and quality of the communication you have with your FFA worker?



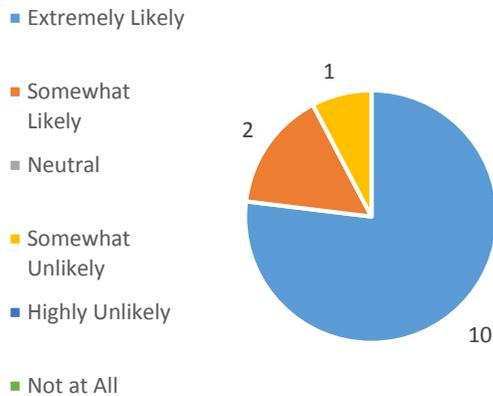
How satisfied are you with how connected you feel to Kamali'i Foster Family Agency as a whole?



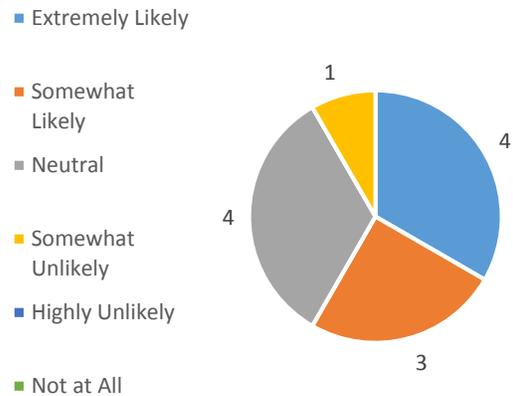
How satisfied are you with the communication with agency staff (i.e. issues with monthly checks; calling the Administrators for assistance; etc.)?



How likely are you to recommend a friend or family member interested in becoming a Foster/Resource parent to Kamali'i Foster Family Agency?



How likely are you to volunteer to assist with agency events? (i.e. help plan holiday parties; assist with decorating and/or cleaning up event space; etc.)



I feel that I acknowledge, support, and respect the cultural/ethnic background of the children/youth in my care.

■ Extremely Likely

■ Somewhat Likely

■ Neutral

■ Somewhat Unlikely

■ Highly Unlikely

■ Not at All



Open-Ended Questions

1. What do you feel is the most rewarding part about being a Foster/Resource parent?

Seeing the kids grow and do good.
Watching the children come alive, the growth they achieve with services.
The support and cooperation from everyone at Kamali'i. Your excellent personnel make Kamali'i what it is.
It is very rewarding to have been a part of children lives that need us as foster parents. They need a change in their life, they need love and care and understanding for their problems the natural parents caused in their lives. The children need a place where they can feel safe and secure.
See the change a positive one in the kids.
Caring for children and ensuring they are safe, healthy, happy and secure. Knowing they trust and care for you too.
Seeing kids behaviors change from negative to positive to see growth in all areas. Reuniting families if possible and a good fit and choice.
The love and care you get to share with another person and to have that returned to you.
Seeing the changes in the children and watching them grow with love and support.
Giving the child a safe and happy place to live. Seeing them grow into a more positive person.
Being with the kids in our care. Helping them to blend with our family so they feel important, loved and that they belong to a family unit even if they have a bio family with visits. It is so important to help them in this manner so they don't feel like just a "foster child in the system".

2. What do you feel is the most difficult part about being a Foster/Resource parent?

Trying to remember to understand what the kids have been through.
Coordinating appointments.
Perhaps the time before actual placement (length).
Every case is different and you can only help as much as you can according to the age of the children's needs.
At first, figured out what happen or getting information when is none or very little. Second, some County Workers. Third, Bio-parents, establish a relationship when you know what they do.
Sometimes "interaction" with bio mom and dad can be difficult. Especially when you know the child/children were neglected.
To teach them discipline, rules, responsibilities and morals.
All the paperwork. Having to live your life around working with the agency and state/county workers. Having so many people in and out of your home.
Monitoring visits.
1. Supervision of visitation. Understand goal to create a positive relation with bio parent, however in order to maintain the relationship you cannot honestly write your observations as

that would destroy any chance of a relationship. 2. Most importantly during the reunification process watching the children revert back to the negative behavior. And seeing children returned to the same bad situations to just get off the books.
Not being able to discipline how you would your bio kids. Appointments, therapy a lot of time.
Sometimes the county worker. There can be a lot of interference from the agency not always respecting the foster parent and the lives of the foster families. You can be over demanding in some instances with your programs (The agency not our worker)

3. How do you feel being a Foster/Resource parent has changed your life and your family's life?

Have learned a lot, and always changes your life.
Greater understanding of the need for foster homes.
It has enriched our life. Made life worthwhile. Makes us feel young again. Knowing we MAKE a DIFFERENCE.
My family has learned to appreciate more and understand the work the parent's do to maintain families together. This is what these children need a family that cares for any child that needs our home.
A lot of knowledge, things that I would have never given a thought about, now I know how to spot it, address it, and work with it. Not every kid is the same but some behaviors are similar.
I feel very blessed to have been given an opportunity to "better" these kids' life. Family is supportive and also show love and support and I am very proud of them.
A lot of work and patience.
We grew in size and in life's lessons.
It has been gratifying and rewarding it has been stressful but brought us so much closer.
The good we do is rarely recognized, or appreciated. The lack of respect by CSW's has a detreating affect on you. You have been told one thing (friendly) at placement and then to find out the CSW has no intent on following through – you no longer have respect for the CSW and most of all do not trust anything they say. Bitter taste in your mouth.
Emotionally it has changed me. Not able to be there for my bio family as much as I would like to be.
In some ways it has really taken a toll on our family. It has definitely aged us. However, it has also been a true blessing to change the course of our kids lives.

4. What advice would you give a new Foster/Resource parent?

It's hard but can be rewarding.
It's a process and can be a long process.
Don't give up to soon. Use the resources out there to stay on track and have a successful situation with each foster child.
If they are going to be new foster parents do it because they want to be there for the children, they need to love and protect them as their own.

Patience, love and enjoy the kids.
Patience and choose words carefully – with everyone involved. Do not hesitate to contact your FFA worker. Do not expect to receive a lot of info about Bio’s from county worker
If no love, do not do it.
Be ready for any and everything. Don’t give up. The rewards are greater than the downfalls. Use everything good/bad to learn and grow. Keep learning this is a team effort.
Wait, be patient, give them time, be consistent.
It can be very rewarding but be prepared for a lot of disappointment. Be prepared for a lot of false accusations from bio-parents and families which lead to countless investigations – and do not take it personally (which you will) even though 90% are found to be unfounded overall.
To not expect change in a child right away. To not have expectations so you’re not let down if they don’t meet them. Take time for yourself and bio family.
Set really good boundaries with all your kids – be clear and hold them accountable. Also – have good boundaries with the agency and your worker. The agency workers and staff can be overbearing in our homes a lot.

5. What would you suggest the Agency add/emphasize in training?

More training on foster families and kids bonding.
Perhaps giving new foster parents a list of expectations on placement, i.e., court dates, timeline on how long children will be in care (of course this is not a solid aspect).
Perhaps more options regarding times and weekends.
Never stop training us as foster parents because we always need your support and assistance.
I read a couple of days ago that they most wonderful gift we can give to our children is the sense of roots and wings, I thought this was very true, kids become better adults when they have support from family and have the freedom to fly. So let’s help these kiddos to have roots (any kind of roots) and teach them to fly, explore, and imagine that everything is possible.
Frequency of visits from county (1 x per month), Unknown length of time that you will have children, grieving process when kids leave.
Nothing, the Agency is doing a great job.
Keep doing what you are doing.
More behavior classes. Methods for dealing with tantrums and other behaviors.
1. Rights of foster parents. 2. Ways to protect yourself from “investigations” and/or false allegations. 3. Thoroughly define the role of the foster parent, including the paperwork, photography even the smallest of injury to a child in your care. 4. If you have a problem – take it to your supervisor, fellow foster parents have valuable experience but they cannot resolve your issues and it only creates false gossip.
We all need to be accountable as foster parents and do as we have been asked and trained to do... No exceptions. But agency workers need to remember that we are the foster parents caring for these kids and their agendas don’t always fit. Maybe they can be more supportive

of our lives and the work we do as individuals raising this kids. The agency workers should be supporting the foster parents rights as to how they want their homes run as we are the one left to deal with the behaviors of these kids especially teens. No one would want us to interfere with their kids and wreak havoc in their home. "Just Sayin"!

6. Is there any other information you would like to share? Please use the space below. Feel free to write on the back or to add additional pages as needed.

My dealings are specifically with Ana and Jen. Two superb individuals working for you.

My family and I are very great full to be a part of Kamali'i Foster Family Agency and to the classes and support of the agency. Thank you very much.

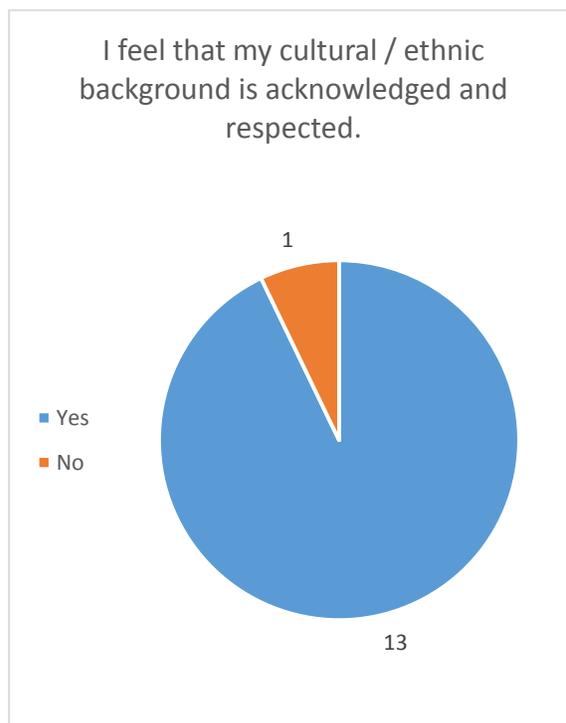
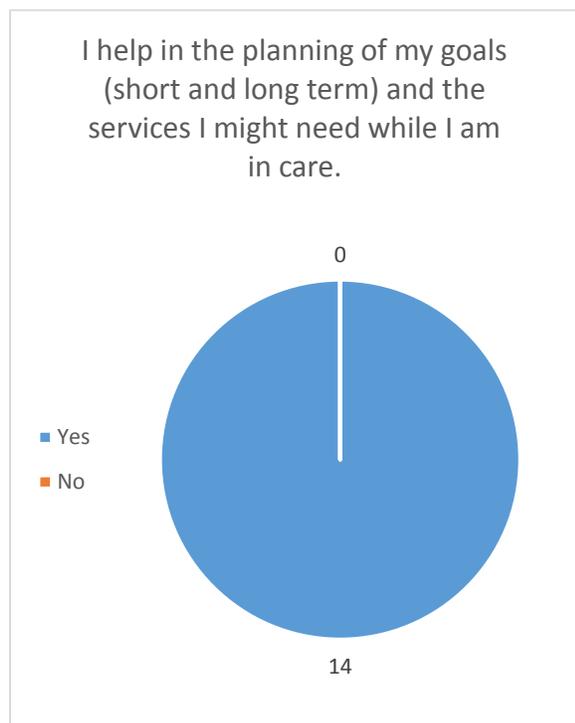
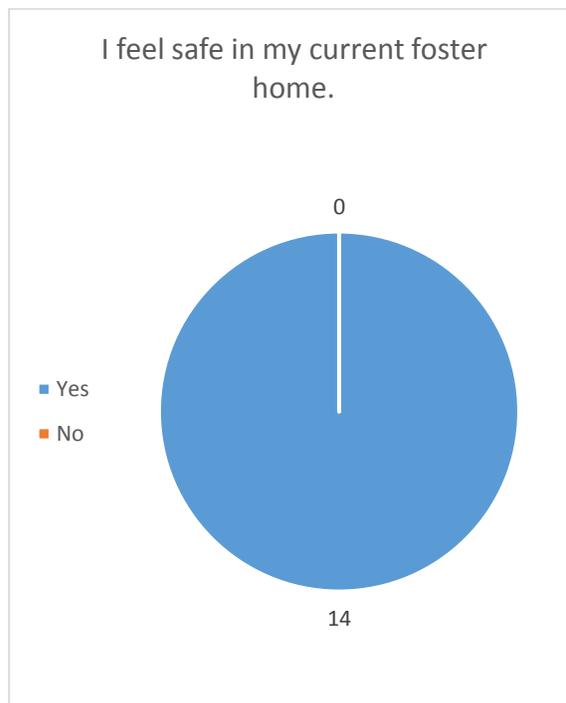
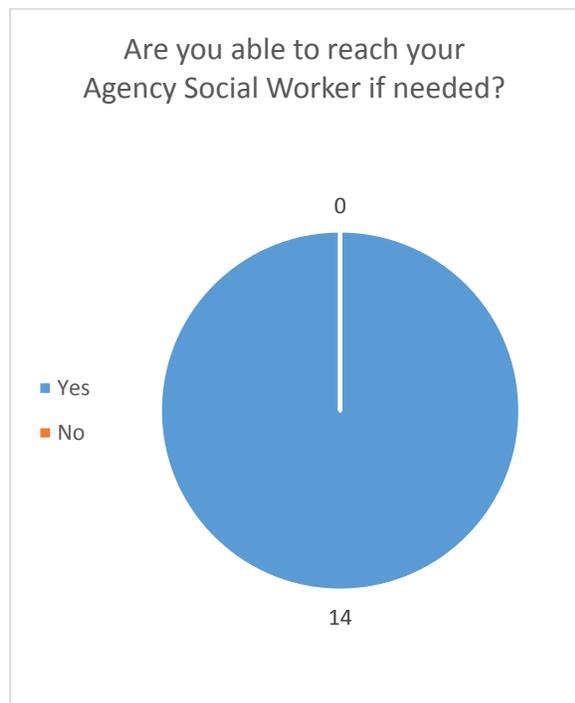
I love having Tracy as my ASW she has been the best so far. She is always there for me and the kids in my house, she always gives 110% and does absolutely everything she can. I really feel like she cares about these kids.

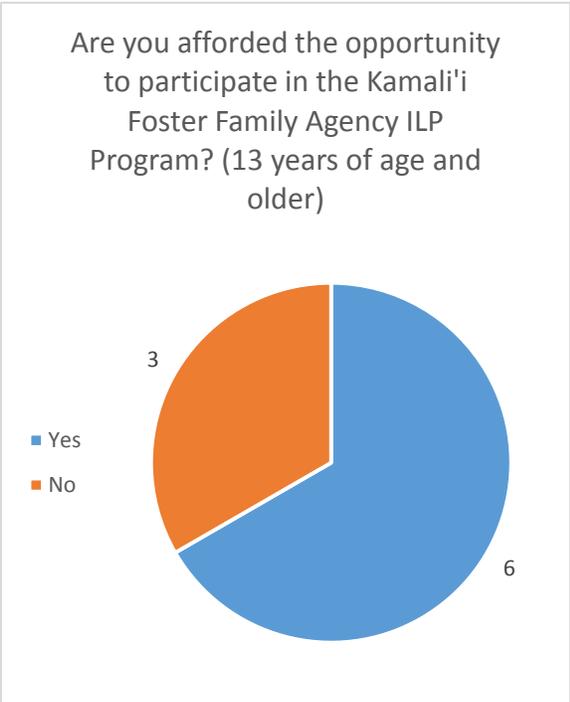
Be sure all the social workers to check their clothing 147 every 3 months not 97.

Thanks for allowing me to be a part of your team.

I would like to see more support emotionally to all of our foster parents from our agency and our workers. This is how it had always been before. Some growth was needed, but business has to get done, but this work we do as foster parents isn't business at all. All of our lives are affected but that doesn't seem to be acknowledged.

2017 Client Survey Summary





Comments

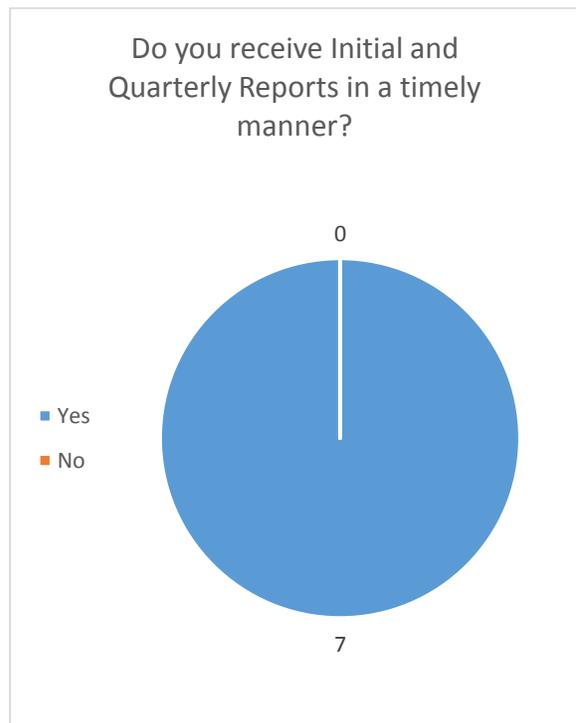
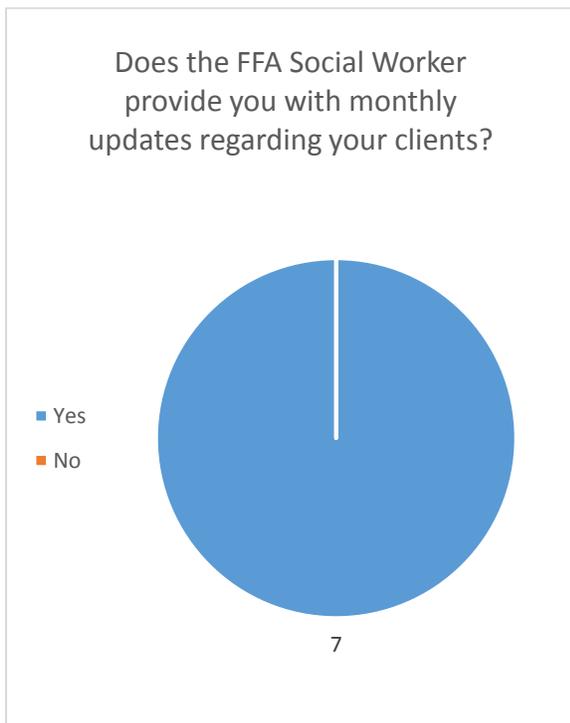
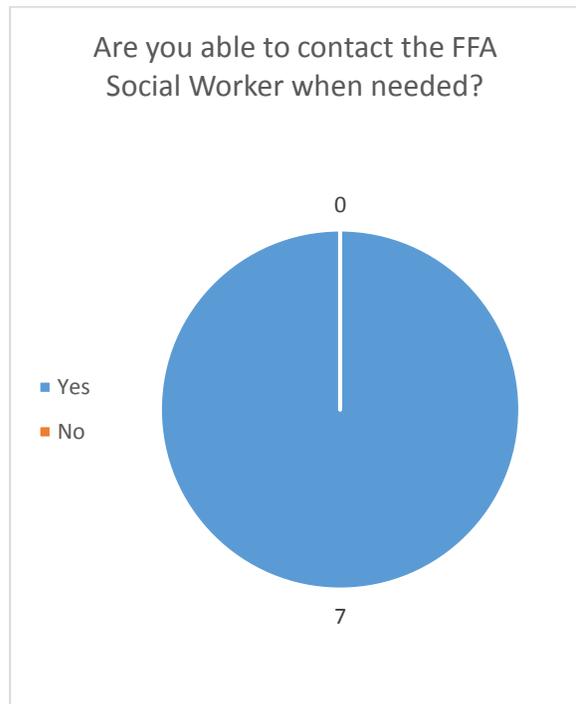
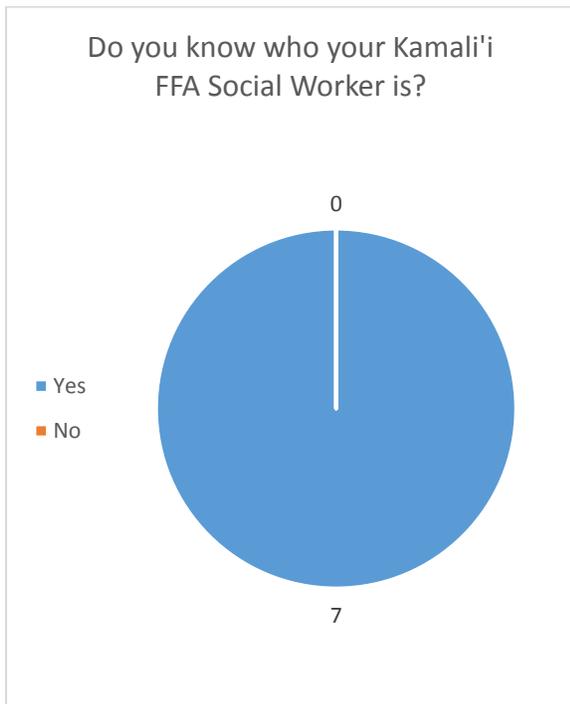
- 7. Are you able to reach your Agency Social Worker if needed?
- 8. I feel safe in my current foster home.
- 9. I participate in my treatment planning.
- 10. I feel that my cultural / ethnic background is acknowledged and respected.

People are racist!
Able to talk about things

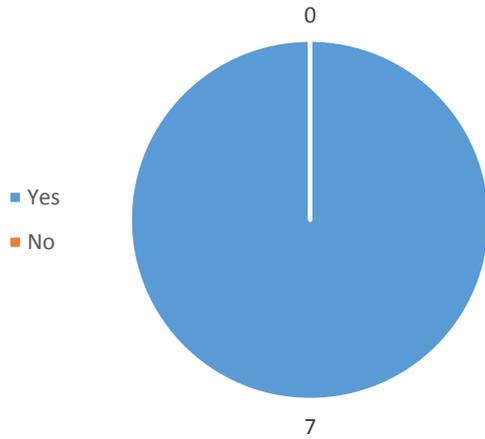
- 11. Are you afforded the opportunity to participate in the Kamali'i Foster Family Agency ILP Program? (13 years of age and older)

I am not 13.
Because I am 10 years old.
I don't know what this is

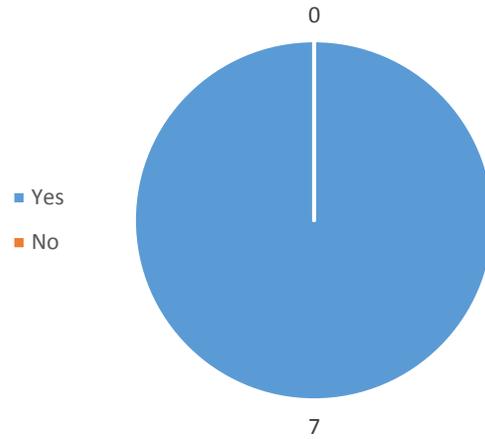
2017 County Stakeholder Survey Summary



Are the reports received individualized and provide all necessary information needed?



My clients cultural/ethnic identity is acknowledged, supported, and respected within the Foster/Resource family home?



Comments

1. No additional comments were provided